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What is a heat pump?

A heat pump provides both heating and cooling to your home. Efficient heat pumps can be customized to your home's needs, making them an excellent choice for upgrading your HVAC system.

# Top 5 Questions Customers Ask

#### How does it work?

A heat pump collects heat from outdoors and transfers it indoors. When your home needs cooling, the process works in reverse.

#### When should I get a heat pump?

If your current HVAC system is older than 10-15 years or shows signs of failure (unusual noises, frequent breakdowns or decreased efficiency).

### How easy is it to install?

The process is similar to an air conditioner unit install and should only take a few hours. Ask your contractor for details.

## How much is it going to cost?

The heat pump will cost the same or less than a comparable A/C unit. Rocky Mountain Power has available rebates to help reduce the cost. Additional rebates and tax credits are also available.

### Are there benefits besides energy savings?

Yes! Heat pumps contribute to better indoor and local outdoor air quality, and they provide increased comfort in your home.

